

Terms & Conditions

In consideration of Organisers accepting my application to participate in the Program, I acknowledge, understand and agree that:

1. “Organisers” for the purposes of this declaration means the Women Soulful Surf (WSS).
2. Warning: Participating in the Program can be inherently dangerous. I understand the nature and requirements of the Program and acknowledge that serious accidents can and often do happen which may result in me being seriously injured or even killed. I have voluntarily read and understood this warning and accept and assume the inherent risks in participating in the Program.
3. Physical Fitness: I must not participate in the Program if I have any injury, disability, medical or health condition that may increase the risk of me becoming injured unless I have told WSS about it and they have authorised me to participate. I declare that I am medically and physically fit and able to participate in the Program and I will immediately notify WSS of any change to my fitness and ability to participate. I understand and accept that WSS will continue to rely on this declaration as evidence of my fitness and ability to participate.
4. Instructions: I will at all times comply with the instructions and safety procedures of WSS.
5. Medical Treatment: If required, WSS will arrange medical or hospital treatment (including ambulance transportation) for me. I authorise such actions being taken by WSS and agree to meet all costs associated with such action.
6. Release & Indemnity: My participation in the Program is entirely at my own risk and I agree to:
 - (a) Release and forever discharge WSS from all liability and Claims that I may have or may have had but for this release arising from or in connection with my participation in the Program;
 - (b) Indemnify and hold harmless WSS to the extent permitted by law in respect of any Claim by any person including but not only another participant in the Program arising as a result of or in connection with my participation in the Program.

In this clause 6 “Claims” means and includes any action, suit, proceeding, claim, demand, damage, penalty, cost or expense however arising (including negligence, trespass to the person or for breach of implied terms in the sale of services under section 74 of the Trade Practices Act (1974) Cth and equivalent provisions contained in State sale of goods or fair trading legislation).

7. Identity: Photographic and or visual images taken by WSS of my participation in the Program may be used for general promotion of WSS activities.

8. Privacy: I understand that the information provided by me in this form is necessary for the operation of the Program. I acknowledge and agree that the information will only be used for the objects of WSS and to provide me with information pertaining to the Program and WSS activities. I understand that I will be able to access my information through WSS upon request. If the information is not provided I might not be permitted to participate in the Program.

I have read, understood, acknowledge and agree to the following declaration including the warning, release and indemnity.

CANCELLATION & REFUND POLICY

At Women Soulful Surf, we run Surf Lessons and Events in all weather and surf conditions, rain, hail or shine, providing it is safe to do so. If the surf is too big, completely flat, or if the conditions are unsafe due to high winds or lightning, then we will reschedule your lesson or Event. A credit note will be issued if you are unable to book an alternative. If you are unable to attend a suggested alternative time and you are unable to come to the new lesson, then we will provide a credit toward another lesson at a later date. Refunds are issued at our discretion.

Private Surf Lessons

A minimum of 48 HOURS NOTICE is required to reschedule a lesson. Failure to do so will forfeit the cost of the lesson. Under these circumstances there are no refunds, partial or otherwise.

Events

- 50% of the Event fee is non-refundable
- If the cancellation occurs 14 days or more before the beginning of the Event a credit of remaining amount can be transferred to another event held the same calendar year.
- There is no refund for cancellations within 13 days of the beginning of the Event.

Women Soulful Surf reserve the right to cancel any Event and/or Surf Lesson without notice. In this instance a full refund will be given.

PRIVACY POLICY

Women Soulful Surf is dedicated to keeping your details private. Any information, we collect in relation to you, is kept strictly secured. We use this information to identify your orders, and to provide you with further information about your Event, Retreats, Surfing Lessons, Yoga Lessons or Gift Vouchers.